

Progress with Committee Resolutions

Date of Meeting	Item number and title	Resolution	Progress
1 February 2018	5. VERIFIED KEY STAGE 4 EXAMINATION RESULTS	<p><u>Resolved:</u></p> <p><i>(i) subject to the above observations, to receive the information provided on the performance of schools against previous performance and the external benchmarks currently available;</i></p> <p><i>(ii) to confirm that, as part of its consideration, it had read, understood and taken account of the Well-being Impact Assessment (Appendix 5); and</i></p> <p><i>(iii) that invitations be sent to the Headteacher and Chair of Governors of two of the county's consistently low performing secondary schools to attend a meeting of the Committee in the near future to discuss progress in delivering their school improvement plans.</i></p>	<p>(i) Lead Member and officers informed of the Committee's observations;</p> <p>(iii) work currently underway to plan and scope future meetings with school representatives</p>
	6. YOUR VOICE COMPLAINTS PERFORMANCE (Q3)	<p><u>Resolved: to</u></p> <p><i>(i) receive the report on the Council's performance in dealing with complaints, compliments and suggestions received under the 'Your Voice' Corporate</i></p>	The Lead Member and officers have been advised of the Committee's comments

		<p><i>Complaints procedure during Quarter 3, 2017-18; and</i></p> <p><i>(ii) receive the data on the Customer Effort and Satisfaction results for Denbighshire County Council for Quarter 3, 2017-18</i></p>	
	<p>7. MANAGED SERVICE FOR THE PROVISION OF AGENCY WORKERS</p>	<p><u>Resolved:</u> - subject to the above observations –</p> <p><i>(i) to inform Cabinet that, having considered all the information it had asked Scrutiny to review in relation to the procurement exercise and any potential alternative options that may be available to the Council for the provision of a managed service for the supply of agency workers, it was satisfied that the current contract was effectively managed and used, and that alternative arrangements would not be an efficient or viable option for the provision of temporary or time-limited specialist staff going forward;</i></p> <p><i>(ii) to recommend to Cabinet that it should proceed with the procurement process for a provider to supply agency staff for use across Council Services; and</i></p> <p><i>(iii) at the conclusion of the procurement process, based on best value, to appoint the most economically advantageous tenderer to supply this service.</i></p>	<p>The Lead Member and officers have been advised of the Committee’s observations which will be presented to Cabinet when it considers the appointment of a provider to supply agency staff for use across Council Services at its meeting on 22 May 2018</p>

